Canada in Sync

Data privacy in Canada

Canada has two federal privacy laws, **the Privacy Act**, which covers the personal information-handling practices of federal government departments and agencies, and the **Personal Information Protection and Electronic Documents Act** (PIPEDA), the federal private-sector privacy law.

Every province and territory has its own public-sector legislation and the relevant provincial act will apply to provincial government agencies, not the Privacy Act.

Some provinces have declared their privacy legislation "substantially similar" to PIPEDA, while other provinces and territories have passed their own privacy laws for the private sector, health information and employee information.

Sync.com is fully PIPEDA, FIPPA, PIPA, PHIPA, ATIPPA & FOIPOP compliant.

- Sync meets all British Columbia and Alberta cloud storage data privacy requirements
- Our servers are located in Toronto, Ontario, Canada and the data stored on our servers is encrypted in transit and at rest
- Sync is 100% Canadian owned and operated
- The unique zero-knowledge nature of our storage platform makes us unable to decrypt data stored on our servers
- There is no unsecured data stored on our servers, and your data is not available to Sync.com, its employees, or its subcontractors

What are Sync.com's responsibilities?

- Providing a download of the Sync client software
- Data encryption during transit and at rest on Sync.com's servers
- Data storage located in Canada
- Ensuring Sync is 100% Canadian owned and operated
- Implementation of Policies and Procedures to ensure that all Sync.com employees and subcontractors appropriately handle data stored on Sync.com's servers
- Restricted physical access to Sync.com's servers
- Implementation and enforcement of controls to safeguard Sync.com's data centres.
- Training and supervision of data centre personnel

What are your responsibilities?

- Configuration of Sync client software on your devices in a manner that is compliant with the privacy legislation that applies to you
- Safeguarding the private information on all devices (computers, laptops, mobile devices, etc.) Restricting access to devices containing private information, including passwords, auto-lock, etc.
- Safeguarding login information to the Sync client software on all devices (computers, laptops, mobile devices, etc.)
- Implementation and enforcement of policies and procedures regarding handling of private information
- Implementation of a security strategy regarding private information stored on your device

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